




Shrewsbury Health and Wellbeing Hub

A multi-million pound investment in healthcare for the benefit of the local community. The hub will be a facility equipped to deliver 21st century medicine and will provide a range of hospital, community and GP services under one roof, designed to meet local people's health and wellbeing needs.

What is being proposed?

-  Integrating services to improve not only the medical but also the lifestyle and social factors which impact on a person's wellbeing.
-  The co-location of six GP surgeries, as well as the opportunity for two practices to extend their services into the hub.
-  A state-of-the-art, environmentally friendly facility, built around the needs of the local community.

What are the benefits for patients and residents?

More quality services in one location

With modern facilities, some services will be able to move out of hospitals and into communities.

Quicker access to appointments

With strength in numbers, the workforce would be more resilient and would mean more people are available to support you.

Reduced health inequalities

A facility built around the needs of local communities to support the health and wellbeing of residents.

Supporting patients

For some this may provide access to all parts of their care, under one roof.

Prevention focused healthcare

Focusing your health and care beyond treating illness, by working to prevent ill health through wellbeing services that support lifestyle change.

New ways of working

Joined-up services will provide opportunities that improve the co-ordination of patient care and allows multi-disciplinary teams to benefit from shared learning.

Why it's important to General Practice and patients

"Since before the pandemic GP workload has increased exponentially. At Marden we are providing an average of 33% more face to face appointments and 65% more telephone and remote electronic consultations per day. We are struggling to provide this greater volume and breadth of care in our current premises. I want to remain a family doctor, but if this role is to survive then we need to find a new way of working."

Dr Carla Ingram, GP Partner at Marden Medical Practice

"Both recruitment and retention of GPs is increasingly difficult each year. We would be able to attract a great team of staff to assist GPs at Beeches Medical Practice if we had more room."

"A purpose-built hub would make us attractive to new GPs and would future proof our practice for many years. It would also allow more collaborative working and high-quality patient-centred care."

Dr Ed Jutsum, GP Partner at The Beeches Medical Practice

"There is a need for additional clinicians and support staff to manage the increase in clinical workload. The hub offers us 11 clinical rooms – when we currently have seven. The benefit to patients, and the practice, is that we will be able to offer more appointments with GPs and have space for training future GPs and medical students. In addition, we will have a further four rooms that can be used by Pharmacists, Physiotherapists, Physicians' Associates and other associated clinical staff."

Dr Matthew Fallon, GP Partner at Claremont Bank Surgery

Next steps?

We will continue to update patients on the hub development as it progresses. In Spring 2023, there will be public consultation to seek the views of all Shropshire residents on additional community services that could be provided within the hub to enhance and add value to general practice.

Find out more:

www.shropshiretelfordandwrekin.nhs.uk/shrewsbury-health-and-wellbeing-hub