

QUALITY IMPROVEMENT NETWORK - 19 JAN 2023 UPDATE

ISSUE 2



19 January 2023 saw the 4th of our system Quality Improvement Networks take place. Over 60 people joined us from across our Integrated Care Systems. These events are hosted by partners across our Integrated Care Systems and provide an opportunity, for those interested in improving our health and care services through proven Quality Improvement (QI) methodology, to get together to **connect, learn, share & improve**.

Human Factors & Links to Quality Improvement

Our members chose 'Human Factors and Links to QI' as our learning topic for this Network.

The session opened with an introduction to Human Factors and links to QI (**Learn**), followed by colleagues, Chris Thompson and Jill Bogucki, from University Hospital North Midlands (UHNM) joining us to '**share**' their learning from a Quality Improvement Project led by Matrons in Critical Care. Their experiences highlighted the importance of getting the space for psychological safety right within any improvement project.

We had a plenty of opportunity to **connect** in our breakouts and also during a question and answer element of the session.

There was real enthusiasm around the idea of the introduction of an end of shift 'check out' to support the wellbeing of teams and individuals. This looked to be the takeaway '**improve**' element for us all to take back to our teams.

Benefits To Our Members - tools, resources & training

As part of our commitment to members, each Network aims to share tools, resources and training opportunities. Our January Network provides members with access to:

- reminder of our **Shared Purpose** - developed as a live document for ongoing improvement
- **video recording** from the learning element of 'human factors' - for recap & wider share & spread opportunities
- Link to **Clinical Human Factors Group** - the charity working with clinicians and experts to promote the use of Human Factors Science
- Staff Psychological Wellbeing Hubs are available to support staff via the following links:
 - **S,T&W Wellbeing Hub**
 - **SSOT Wellbeing Hub**
- QI training enquiries by **email**

Our Next Network Event - 27th April 2023 @ 10.30am to 12noon

This will be hosted as an online event, invitation link and topic to follow shortly