

Prescription Ordering in Shropshire, Telford and Wrekin in Changing

Social media posts

Post 1

📢 Share your views on changes to how repeat prescriptions are ordered across Shropshire, Telford and Wrekin.

NHS STW is planning to phase out the Prescription Ordering Direct (POD) service from the end of November 2025.

We want to hear your views to help us shape the transition by completing the following short five-minute survey: www.smartsurvey.co.uk/s/NHSSTWPOD/

You can learn more about the change at: [Changes to Prescription Ordering in Shropshire, Telford and Wrekin - NHS Shropshire, Telford and Wrekin](#)

#NHSSTW #RepeatPrescriptions #PatientEngagement

Post 2

Following a review, NHS STW plans to phase it out and move repeat prescription ordering to the NHS App or GP practices. We want to find out how we can help patients and residents throughout this change.

You can help by:

✅ Sharing your thoughts to help us make the transition smoother for everyone by filling out the following five-minute survey: www.smartsurvey.co.uk/s/NHSSTWPOD/

ℹ More info is available at: [Changes to Prescription Ordering in Shropshire, Telford and Wrekin - NHS Shropshire, Telford and Wrekin](#)

#NHSSTW #RepeatPrescriptions #PatientEngagement #HaveYourSay

Post 3

Not confident using the NHS App? That's OK. You won't be left behind.

As we transition from the POD service, support will be available over the coming months - whether through your GP practice, digital skills sessions, or alternative ways to order your meds.

📢 Tell us what support YOU need: www.smartsurvey.co.uk/s/NHSSTWPOD/

🔗 Learn more: www.shropshiretelfordandwrekin.nhs.uk/changes-to-prescription-ordering-in-shropshire-telford-and-wrekin

#NHSSTW #RepeatPrescriptions #PatientEngagement #HaveYourSay

Post 4

👤 Are you a carer, patient or local resident in Shropshire, Telford or Wrekin?

We want to hear from you about changes to how repeat prescriptions are ordered. Your voice matters. 💬

🕒 Please complete this short survey (it takes 5 minutes):

www.smartsurvey.co.uk/s/NHSSTWPOD/

📖 Read more about what's changing: [Changes to Prescription Ordering in Shropshire, Telford and Wrekin - NHS Shropshire, Telford and Wrekin](#)

#NHSSTW #RepeatPrescriptions #PatientEngagement #HaveYourSay

Post 5

🗣️ “We want to hear from patients, carers and the wider community... to make the change as smooth and inclusive as possible.” – *Minesh Parbat, Chief Pharmaceutical Officer*

📌 Changes are coming to how repeat prescriptions are ordered – have your say today:

👉 www.smartsurvey.co.uk/s/NHSSTWPOD/

#HaveYourSay #NHSSTW #PrescriptionChanges

ENDS