

Improving Adult Mental Health Inpatient (Hospital) Services: Professionals Survey

1.

Health and care partners across Shropshire, Telford and Wrekin are working together to improve adult mental health inpatient (hospital) services.

As part of the wider Integrated Care System, NHS Shropshire, Telford and Wrekin has [developed a shared plan for 2024 to 2027](#) in partnership with Midlands Partnership University NHS Foundation Trust and colleagues from across health, social care, and the voluntary and community sector.

The aim is to:

- Provide earlier support and intervention
- Reduce avoidable hospital admissions
- Improve the quality of inpatient care when it is needed

We want to ensure these changes reflect the needs of the people who use, deliver, and support mental health services. That's why we're inviting professionals, volunteers, and community organisations to share their experiences and insights. (The public and people with lived experience should complete a different survey).

Your views will help shape the future of mental health services in our area.

If you need this survey in another language, format, or require support to complete it, please call us on 01952 580300.

About You

1. What is the first part of your postcode? E.g. TF11

If you work or volunteer from a single location, please use this postcode, otherwise use your home postcode. Your answer to this question will only be used to ensure we receive a representative spread of responses across the whole of Shropshire and Telford and Wrekin, and will not be used in any circumstances to identify individual respondents

2. What best describes your role?

- NHS healthcare worker
- Social care/local authority professional
- Voluntary/community sector
- Peer supporter
- Legal Representative
- Other (please specify):

Which service do you primarily work in or with?

3. In your role, have you supported someone who:

- Needed mental health care during a crisis in the community
- Needed admission to a mental health hospital
- Both of the above
- Neither

4. Thinking about the service you deliver, and any links it has to community crisis care or inpatient care, what works well?

5. Thinking about the service you deliver, and any links it has to community crisis care or inpatient care, what isn't working well?

6. Thinking about the service you deliver, and any links it has to community crisis care or inpatient care, what could be improved to better support people?

7. What would help you, in your professional or volunteer role, to better support people in a crisis in the community or during a mental health hospital admission?

8. What would you like mental health services to look like in future to better meet the needs of the people you support in a crisis in the community or during a mental health hospital admission?

9. Is there anything else you would like to share about mental health inpatient (hospital) or urgent care services in Shropshire, Telford and Wrekin?

10. Would you like to take part in a focus group/listening event about our mental health strategy?

Yes

No

If yes, please provide your email address and/or phone number: