

For the attention of Pharmacy, Optometry and Dentistry Services:

As you are aware the Integrated Care Board (ICB) is now the responsible commissioner of your service and as part of these arrangements, we want to ensure that all NHS dental practices, pharmacies and optometrists are aware of the safeguarding processes within the ICB and more generally across both Shropshire and Telford & Wrekin.

The ICB have designated professionals for both adult and children safeguarding, and Named GP's. It is part of our role to seek assurances that commissioned services staff and contractors working with the ICB know how to identify concerns and raise safeguarding referrals for either children or adults with the relevant local authority children and adults social care teams – PLEASE SEE INFORMATION BELOW.

There may also be occasions when you require advice and guidance or would like to arrange either children or adult safeguarding supervision to help you address some issues you are currently managing or have been involved in – in which case the ICB designated safeguarding professionals would be pleased to assist and our contact details are below. The ICB safeguarding team will also share information when there is good practice or learning. We will share this learning with you via our quality lead within the ICB and we would ask that the information is disseminated within your areas.

There may be times where the ICB will require information or assurance and therefore can you please respond with the contact details of the children and adult safeguarding leads within your service or area to this email address please: Elena.lloyd3@nhs.net

In addition, please could you also forward the self-assurance report which NHS England have previously sent to you all. It would be really beneficial for the ICB to have this information and evidence of the good work already underway and where applicable it will provide useful supporting evidence for you about CQC Regulation 13: Safeguarding service users from abuse and improper treatment.

HOW TO RAISE A SAFEGUARDING CONCERN:



If you feel that an adult with care and support needs is experiencing or at risk of experiencing abuse and neglect and needs help to protect themselves from that abuse then please ring:

Shropshire Social care: 0345 678 9044/ 0345 678 9021. Out of hours 03456789 040

Telford & Wrekin Social Care [Family Connect]: 01952 385385. Out of hours 01952 676500

If you are worried about a child and feel they may be at risk of harm, please contact the numbers below:

Shropshire Social care: 0345 678 9044/ 0345 678 9021. Out of hours 03456789 040

Telford & Wrekin Social Care [Family Connect]: 01952 385385. Out of hours 01952 676500

If you feel a child is at immediate risk please call 999.

HOW TO CONTACT THE ICB SAFEGUARDING TEAM

If you need to contact the safeguarding team for advice, support or supervision the details are:

Paul Cooper, Designated adult safeguarding lead: Paulcooper2@nhs.net

Rachel Jones, Deputy Designated adult safeguarding lead: rachel.jones111@nhs.net

Elena Lloyd, Designated nurse for Safeguarding Children: Elena.Lloyd1@nhs.net

Laura Powell, Designated Nurse for Safeguarding children: Laura.Powell3@nhs.net

Ella Baines, Named GP: EllaBaines@nhs.net

Luen Wong, Named GP: Luenwong@nhs.net

THE SAFEGUARDING PARTNERSHIPS

The ICB is a part of the statutory safeguarding partnership arrangements in both Shropshire and Telford and Wrekin.

If you need more information about the safeguarding partnership arrangements as well as some practical information about resources and support, then please see the respective websites.

Shropshire Adult & Children's Safeguarding

<http://www.shropshiresafeguardingcommunitypartnership.co.uk/>

Telford & Wrekin Adult & Children's Safeguarding

<https://www.telfordsafeguardingpartnership.org.uk/site/index.php>

Many Thanks

The ICB Safeguarding team

