

Believe in  
children  
Barnardo's



# Keyworker service

**SHROPSHIRE, TELFORD AND  
WREKIN**

## Get in Touch!

**Email:**

Shropshire.telford.wrekin.  
keyworker.service@barnardos.org.uk

## What is the keyworker service?

The Keyworker service has been developed as a response to the NHS England & NHS Long Term Plan commitment that by 2023/24, eligible children and young people with a learning disability, autism - or both - with the most complex needs will have a designated Keyworker.

The Keyworker service is being delivered by Barnardo's and aims to provide dedicated keyworkers for children and young people with a learning disability and/or autism diagnosis who are already in hospital or in crisis and at risk of admission. Keyworkers will work with children and young people aged 0 - 25.

The team will provide support to children, young adults and families, helping them to access the right help at the right time across complex systems.

# What will a keyworker do?

A keyworker is someone who will:



Work closely with children, young people and their families



Take the time to get to know children, young people and their families and understand their needs



Support children and young people with their future goals



Make sure children, young people and their families' voices feel heard, understood and listened to.



Get children, young people and their families the right support from services on time and at the right time.

# Who is the keyworker service for?

A keyworker is for a young person who:



Is aged 0-25



Has a diagnosis of Autism and/or Learning Disability



Is on the DSR (Dynamic Support Register)



Lives in Shropshire, Telford and Wrekin

## What is the DSR?

The Dynamic Support Register (DSR) is for people who have been diagnosed with a Learning Disability, or Autism, or both.

The DSR holds information about the young person and what areas of their care may require enhanced community support.

The information helps services to work more closely together to manage a person's support effectively and ensure good outcomes in the community.

# Meet the keyworker team for Shropshire, Telford and Wrekin

Hi I'm Tracey!

Team Manager



Hello! I'm Nieve

Keyworker



Hi! I'm Catherine

Keyworker



Hi! I'm Reiss

Keyworker



Hi I'm Holly!

Support Keyworker

