









It takes a special combination of skills, compassion, and dedication to be a healthcare support worker. Whether you're new to care or have years of experience, if you're interested in helping others have the best quality of life they can, we can find the perfect role for you.



What is it like working in care?

There are a wide range of healthcare support roles available across Shropshire, Telford and Wrekin – you can choose anything from supporting someone in a hospice or in their own home, to becoming part of our prison healthcare or local hospital teams.

The work is diverse with lots of roles available and opportunities to progress. It is a great way to start a career in care and can be the perfect gateway to many other roles within the NHS or care sector.

As you progress, you can move between settings and roles or specialise in one area of care. Most importantly, you will be making a real difference to people's lives every day.



What are the benefits of working in the NHS as a healthcare support worker?

Compassionate care comes from staff who are well looked after. In addition to getting an enormous sense of personal achievement from knowing you are helping others, the NHS also has one of the most competitive and supportive benefit packages offered anywhere in the UK, including:

- Competitive and transparent pay structure
- Career progression, including annual personal development reviews
- Extensive development opportunities and access to training courses and apprenticeships
- Unique access to health service discount schemes at your favourite shops
- Flexible working
- One of the most generous maternity and pension schemes on offer
- Access to flexible bank shifts



How can I get in to a career as a healthcare support worker?

It doesn't matter whether you have previous experience or qualifications, if you're passionate about helping others, Shropshire, Telford and Wrekin has a job in healthcare that will be right for you.

There are lots of ways you can become a healthcare support worker and to give you the best possible start, you'll be immediately enrolled on to our academy programme, fully funded by us. As a dedicated scheme for new starters, it gives you the opportunity to develop the skills and knowledge you need to excel and progress in your new role.



What types of work patterns are available?

Finding the right role and work pattern for you is essential in order to achieve the perfect work/life balance. So we know that flexibility is key.

Whether you're looking for a permanent role that will help you build the foundations of a long-lasting career or would prefer something more temporary with the option to add extra hours, we have a range of opportunities waiting for you.

As well as recruiting for permanent members of staff, we are also looking for people to become 'bank workers', who will join our temporary staffing register within one or more of our organisations.

How do I find out more?