

Case Study: Primary Care Network Pharmacy Technician

Meet Claire Joyce, Primary Care Network Pharmacy Technician.

Claire is a Pharmacy Technician, working in Primary Care. The role involves lots of interaction with patients at a General Practice level, for everything that doesn't require a hospital stay.

Claire sees patients in their everyday lives whether they are well or unwell; and gets to know them personally as well as what their healthcare needs are.

The main role in Primary Care Pharmacy is to focus on preventative medicine; the aim is to keep people at home, living well with any conditions they may have.

Claire says: "There is a lot of work that goes on in the background, that patients may not be aware of. I check patients' recent biochemistry to make sure medications are still appropriate and order blood tests and other physical examinations.

"I also check that medication is being prescribed in line with up-to-date clinical guidance. In the UK we have an increasingly aging population and what was once common practice 30 years ago may not be today, so it's important to keep informed of new professional guidelines.

"I see patients regularly, visiting care homes, doing medication reviews, but also completing holistic assessments with the patient. It is all about quality of life, living well and working together.

"My role is quite clinical, which I really enjoy. I get to make my own decisions but also have an excellent support network within a wide team of Pharmacists, GPs, Nurses, Physiotherapists, Mental Health Specialists, carers, administration staff and of course patients!

"If you enjoy investigating things and unpicking a puzzle, then a career in Primary Care Pharmacy is for you. Every day is a learning day and there is always something new around the corner."

You can [click here](#) to find out more about becoming a Pharmacy Technician, and [click here to find local vacancies](#).