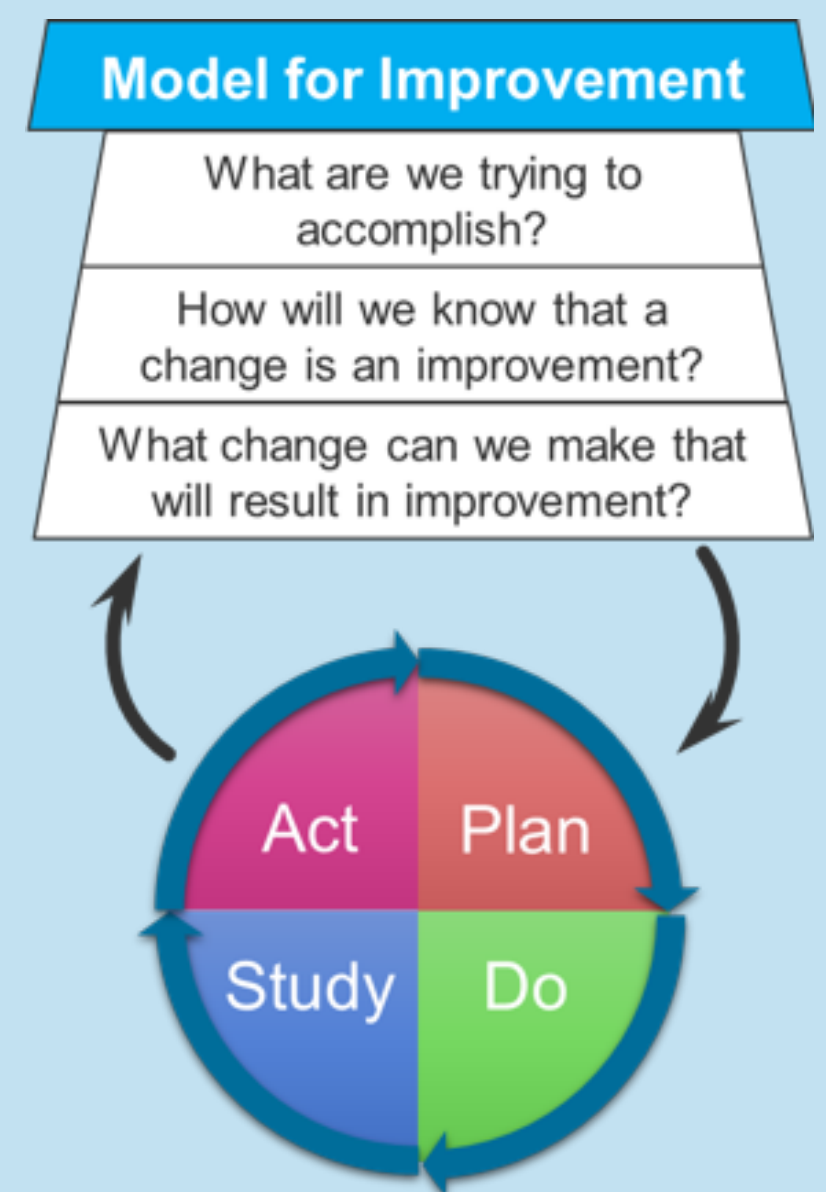


# CONTINUOUS QUALITY IMPROVEMENT (CQI)

System CQI is a Quality Improvement (QI) approach done across multiple organisations where partners come together to improve care pathways using a set of common QI principles and practices.

## Our shared system CQI Principles include:

- Keeping people at the centre by involving service users, carers and staff in all stages
- Utilising Quality Improvement methods
- Using data to identify and understand the problem
- Testing any agreed changes in a controlled manner
- Assessing the impact of change by having clear and agreed measures of improvements
- Celebrate and share improvements and learning



## Positive Impacts can be demonstrated through:

### Improved Care Pathways:

- Increased 'flow' through services
- Mistake proofing
- Adding value & reducing waste (time, travel, equipment)

### Engagement & Environmental:

- Better engagement with staff, partners and those who access our services
- Reduced Carbon Footprint
- More effective team working

To join our Network, share your QI stories or ideas for improvements email all enquiries to  
**[systemCQI@mpft.nhs.uk](mailto:systemCQI@mpft.nhs.uk)**