

Who can see it?

Health and care organisations in Shropshire, Telford and Wrekin will share de-identified information, where your personal details have been removed, with each other to get a view of health and care organisations in Shropshire, Telford and Wrekin population. This data sharing is enabled through OHC.

This information will be used to create an anonymous database for health and care providers to analyse. Access to this database will be restricted and monitored. From this analysis, a risk score will be determined, which indicates how likely it is that you will require further care. This score will then be shared back to your GP practice. This is called risk stratification, which is a statutory (legal) requirement.

This data is never used for marketing or business purposes.

Can I say no?

If you don't want your health data used for planning, you can opt out at any time by contacting the NHS Shropshire, Telford and Wrekin Integrated Care Board. This won't affect your individual care, but it may limit how your data helps improve services for others in your community. If you have opted out via the national opt out, this has already been applied so you do not need to opt out again.

You can email ssicb-sot.ohc@nhs.net or call 0800 030 4563

Further Information

For more information about how your information is used for your individual care and planning, and how to opt out, please visit our website: www.shropshiretelfordandwrekin.nhs.uk/one-health-and-care/ or use the QR code.



All care professionals with access to health and care information work under strict codes of conduct meaning they must respect privacy and keep your information safe. Failure to do so is a serious offence. Your data viewed within One Health and Care is subject to Data Protection Act 2018/General Data Protection Regulation 2016.

NHS
Shropshire, Telford
and Wrekin



HealthandCare
ONE RECORD FOR BETTER HEALTH AND CARE

NHS

How we use your
health and care data
for your care and for
planning services

Ever wondered why you're asked the same health questions every time you visit your GP or hospital?

That's because different NHS and care services use different computer systems - and they often can't share your information.

One Health and Care (OHC) is changing that.

OHC allows health and social care professionals directly involved in your care to view relevant information about you which is held by other parts of the NHS and social care. One Health and Care includes GP practices and their patients across Shropshire, Telford and Wrekin.

This means you only need to tell your story once, and professionals can instantly access the information they need to treat you quickly, safely and effectively.

There are two parts to OHC that you need to know about – data for your care and data for planning.

Data for your care

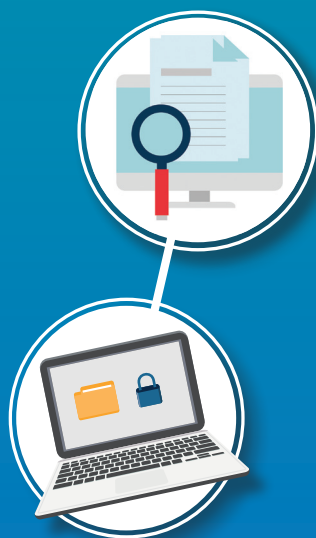
This is data accessed by health and care professionals directly involved in your care to give you safe and efficient treatment.

What can they see?

- Your name, date of birth, gender, address, phone number and NHS number
- The name of your GP practice and GP
- Medications you take and any allergies
- Health conditions, diagnoses and your medical history
- Vaccinations, test results, hospital referrals, admissions, discharges and clinic visits
- Information about your mental health, social care support and care plans.

Why does it matter?

Accessing this information helps health and care staff make critical decisions about your care, ensuring that you and your family receive safer, tailored care and treatment wherever you may need it.



Who can see it?

Only health and care professionals who are involved in your treatment and support can view your record. This includes GPs, hospital doctors, nurses, social workers, emergency department staff, and community health teams like district nurses.

Your information is kept secure and confidential, and access is tracked and recorded to ensure it's only seen by those who need it.



Can I say no?

Yes, you can object at any time.

If you don't want your data to be shared with professionals through OHC, please talk to your GP practice. They will discuss the pros and cons with you, and if you still want to go ahead, they will be able to update your record.

Please consider raising an objection carefully, as it could mean vital information about you is not immediately available when you need urgent health or social care support.

Data for planning

OHC also uses a version of your health information without personal details like your name or address. This anonymous data helps plan and improve local health and care services.

Occasionally, certain details may be used by health and care professionals – like your GP – to identify you, so you can get the right help and support. Your information is always kept safe and private.

Why does it matter?

Looking at health patterns in our communities helps the NHS understand what support people need and stops health problems early, before they get worse.

It also helps doctors, hospitals, and community groups work better together to give you better care.